

Whitchurch High School Eclipse.net Case Study

Whitchurch High School is the largest school in Wales and one of the largest in the UK. The school has two libraries catering for approximately 1000 pupils on each site

When I arrived at Whitchurch the library used LIMES. The system was not well supported and the last update was extremely problematic. I was ready to research a number of possible replacements but one of our technical team had worked with Eclipse and was very impressed.

Eclipse has proved to be an excellent system that has vastly simplified use of the library. SearchStar has encouraged even the most reluctant pupils to find books and resources. Our Lower school library also use Identikit which the pupils really enjoy using. It has helped with keeping control of the books (e.g. as their finger is needed to borrow a book the pupils can't say they didn't borrow the book)

I am particularly impressed with the Helpdesk, I am never kept waiting and the people I talk to give friendly and clear advice. It is an indication of the clarity of the system that I rarely need to speak to them.

We have recently updated to Eclipse.net and the integration with the school systems has already enabled wider and simpler communication across the school – staff and pupils. The login recognition has impressed the pupils and encourages them to look beyond their immediate query. It will be an excellent research tool particularly for our sixth form. I am also looking forward to developing the news page.

Whitchurch High School Librarians



From a technical view the system is easy to keep updated. Also, linking into active directory helps with users being able to log into the system without having to enter a username and password.

We are about to use Web Parts with our SharePoint system which will allow pupils to search for books without having to log into Eclipse.net. The staff SharePoint site can also search for books and the staff will be able to view the loans by Year Groups.

We look forward to the development of MLS Connect to integrate with Serco Facility MIS as this will help even more by adding and removing users automatically as they arrive or leave our school.

The support I have received from Micro Librarian Systems has been first class and I would recommend anyone looking to change or implement a library system to check out the Eclipse range first.

Richard Burge ICT Systems Manager

